

Model: DGBP3BL

Description: Floor Standing Literature Holder with LCD Screen

FCC ID: 2ASCB-DGBP3BLSCN
This device complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
Any changes/modifications to this equipment not approved by the party responsible for compliance could void the user's authority to operate the equipment.

Operating Instructions for Digital Signage

Note: Before using the product, please read the instructions carefully!

Do not attempt to disassemble this product. If the product does not work properly, please call our Customer Service Department at 1-844-221-3393.

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Features

- 1. Embedded with Android 7.1 smart operating system and unique UI design, bringing you a more convenient operation and better visual experience.
- 2. Support USB mouse and keyboard, realizing easy manipulation like a computer. Using a mouse for set up is recommended.
- 3. Built-in Wi-Fi module, high capacity memory and high capacity cache, making it smoother to watch 1080P HD movies.
- 4. High-quality LCD screen as the display, no flicker, low radiation, greatly reducing eye fatigue, eye protection, high brightness, high contrast, and wide viewing angle; ultra-fast response time greatly reduces ghosting of fast-moving images.
- 5. Progressive image processing and industry-leading motion compensation technology improve the flickering and blurring in the edges of motion picture.
- 6. Dynamic contrast technology can significantly improve the clarity and contrast of various screens.
- 7. Multi-channel USB interfaces, supporting HD media streaming.

Safety Warnings and Precautions

Thank you for purchasing the high-performance multi-functional LED backlight Digital Signage from Displays2go. We have considered the factors to ensure personal safety in product design and have tested rigorously at the factory. However, improper installation and use may result in electric shock and fire.

In order to safely use, maximize performance of the unit and extend the life of the product, please read and follow all instructions carefully before using the product.

Keep the instructions for future reference.

We strongly recommend using a surge protector, or a power strip with internal circuit breaker to prevent damages to the digital signage.

Symbol Legends:

⚠ Warning: May cause personal injury or death

⚠ Caution: May cause damage or property loss.

The operation must be executed

If any of the following occurs:

- Power outage or instable voltage.
- · Abnormal sound or smell from the unit.
- AC power cord is damaged.
- Digital Signage is damaged due to drop, knock or impact.
- · Any liquid or foreign matters fall into the enclosure.

Turn off the Digital Signage immediately, pull out the plug from the power outlet, and ask the authorized personnel for maintenance timely.

O If coal gas or other flammable gas leaks, do not pull out the plug of the LCD Digital Signage or other electrical appliances; instead, turn off the gas valve immediately, and open the doors and windows quickly.

- O not use power supply other than AC 110V, 60Hz.
 - Cut off the power supply before connecting or disconnecting any cables.
 - Do not place the Digital Signage on any instable positions, or else it may be damaged or cause fire.
 - Do not place the Digital Signage in the positions such as:
 - 1. The environment subject to direct strong sunlight, moisture, extreme temperature or too much dust;
 - 2. The environment with flammable or explosive materials;
 - 3. The environment with flammable or corrosive gases;
 - Do not use damaged or inappropriate power outlets and ensure that the plugs and outlets contact properly.
 - Do not let dust or metal deposits adhere to the plugs and outlets.
 - Do not damage the power cords:
 - 1. Do not modify the power cords;
 - 2. Do not place heavy objects on the power cords;
 - 3. Keep the power cords away from heat source;
 - 4. Do not pull the cord to remove the plug.
 - Do not connect too many plugs to one outlet in parallel, or else it may cause fire due to excessive power consumption.
 - Do not approach the Digital Signage with open flame (e.g. a lighted candle), or else it may cause electric shock or fire.
 - Do not put any sharp objects, metal or liquid into the vents or let them touch the signal terminals to avoid short circuit, product damage, and electric shock.
 - The openings in the enclosure are designed for ventilation and cooling, to ensure long time reliable running of components inside the enclosure and prevent overheating. Do not block the openings when place the unit.
- Do not touch the plugs with wet fingers, or else it will cause electric shock.

Do not use the Digital Signage in stormy weather, especially when there is lightning; instead, please disconnect the power and antenna plugs to avoid lightning strike.

 \bigcirc Do not disassemble the Digital Signage without permission, or else it may cause electric shock or fire. Please ask qualified technician for repair.

⚠ CAUTION

- Do not let children climb onto the Digital Signage.
- Keep the small parts away from children to prevent them from swallowing.
- If the Digital Signage won't be used for a long time, please turn it off and pull out the power plug.
- To adjust the position of the Digital Signage, please disconnect all power cords and move slowly to avoid tip over.
- Do not scratch or knock the LCD with hard object, or twist and squeeze the LCD.
- Do not turn on the unit immediately when it is moved from a place with low temperature to high temperature, or else it will cause condensation and malfunction.
- Before cleaning the Digital Signage, please pull out the power plug; wipe with soft cloth; do not use
 industrial chemicals; prevent foreign matters from entering the machine. Improper cleaning (such
 as cleaning solution, water) may damage the product, erase the printed information, and even cause
 damage of the components if fluid flows in, resulting in machine failure.
- If the unit displays the same screen for a long time or the moving picture has fixed text or icon, it will leave ghosting on the screen and won't disappear when the unit is turned off; it is normal and isn't covered by the warranty.
- The power of the Digital Signage can be cut off by pulling out the plug.
- If the LCD screen ruptures and the liquid splashes on the skin, please rinse for 15 minutes with clean water immediately, and consult your doctor.
- To carry the Digital Signage with hands, please grab and hold the edges; do not apply pressure on the panel.
- Use the Digital Signage properly: Use in proper lighting conditions; insufficient lighting or long time watching will impair your eyesight.
- When the plug or coupler is used as disconnection device, it should be easy to operate the device.
- Insert the plug into the outlet properly, or else it may cause sparks and fire.
- The technical specifications printed herein and on the packaging are subject to change without prior notice. The Manual may be slightly different from actual operation, and the latter is applicable.

Note:

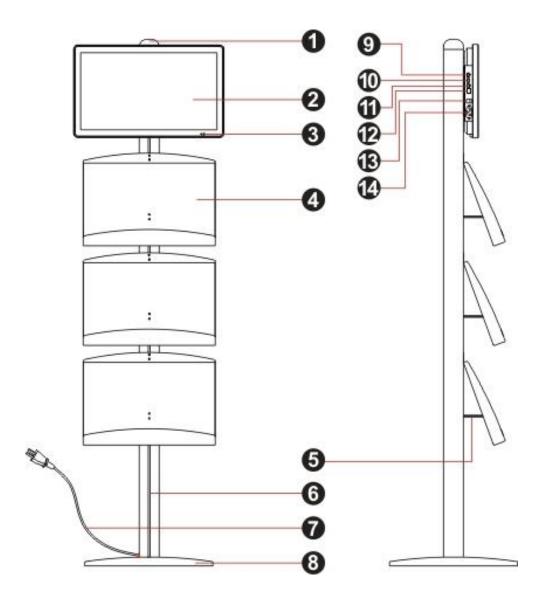
Contact local dealer if you have questions about the operation, debugging and connection of the unit; if the unit doesn't work normally, please cut off the power immediately and consult the dealer. The unit is class-A product, which may cause radio interference in living environment. In this case, please take feasible measures, and use power plug as the disconnection device.

Assembly and Connection

Packing List

Parts	Picture	Qty
LCD Screen		1
Mounting bar		1
Literature Shelf		Optional
Pole		1
Base	(49)	1
Weight	(÷)	1
Remote control		1
M6x12		4
M6x30	()	4
M10x30		1
Wrench		1
User menu		1

Description of Parts



Parts:

1 - Pole Cap 2 - LCD Screen 3 - Indicator Lamp 4 - Literature Shelf 5 - Support Arm

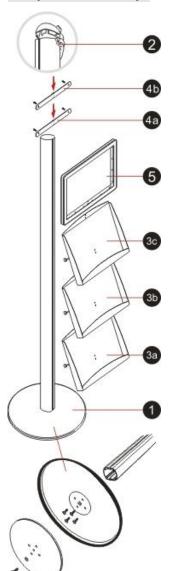
6 - Straight pole 7 - Power Cable 8 – Base

Interfaces:

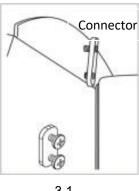
9 – USB 10 – USB 11 – HDMI 12 - RJ45 13 - ON/OFF 14 - Power Port

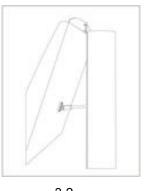
CAUTION: Disconnect the power plug before assembling or disassembling the unit!

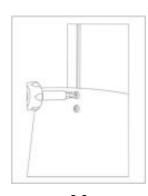
Steps for Assembly



- 1. Connect the pole, base and weight plate with (4) M6x30 screws and (1) M10x30 screws as shown on the left.
- 2. Remove the top cap on the pole.
- 3.1 Loosen the connector on the back side of the literature shelf.
- 3.2 Slide the support arm and the connector plate into the T-slot.
- 3.3 Tighten the connector screws at the desired height. Attach remaining literature shelves the same way.







3.1

3.2

3.3

- 4. Loosen the connector on the metal bars and slide the connector plates into the pole groove. Adjust to fit with the LCD screen and tighten the connector screws at proper height (4a-4b).
- 5. Mount the LCD Screen onto the fixed bars and securely fix the screen with (4) M6x12 screw.
- 6. Replace the top cap back to the pole.

	Gross weight	8.5kgs	
	Unit dimensions (Length)	1828mm	
Pole	Package dimensions (W*D*H)	2020x100x100mm	
	Material	Steel	
	Color	Black	
	Gross weight	10kgs	
	Unit dimensions (Dia.)	Dia.450mm	
Base	Package dimensions (W*D*H)	480x480x70mm	
	Material	Steel	
	Color	Black	
	Gross weight	7kgs	
	Unit dimensions(W*D*H)	528x325x48mm	
LCD Screen	Package dimensions (W*D*H)	650x450x135mm	
	Material	Steel, plastic	
	Color	Black	

Remote Control

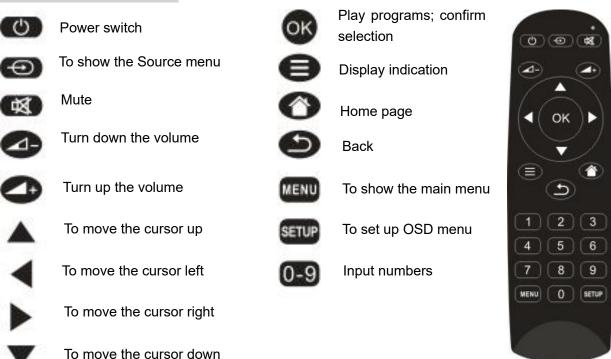
Installing batteries for the remote control:

Remove the battery cover and insert two AAA batteries (1.5V). Ensure that the battery polarity matches the "+"/"-" marks in the battery compartment of the remote control.

Precautions for using the remote control:

- Aim the remote control at the receiver window. Do not place any object between the remote control and the receiver window to avoid interference with the normal operation.
- Keep the remote control away from violent vibration. In addition, do not set or place the remote control in direct sunlight, or else the remote control may be deformed by heat.
- The remote control may be invalid when the receiver window of the unit is in direct sunlight or strong lighting; in this case, please adjust the angle of the lighting or the unit or approach the receiver window to use it.
- The distance of remote control will be shortened if the battery voltage is insufficient; in this case, please
 replace with new batteries; if the remote control won't be used for a long time or the batteries are run out,
 please take out the batteries to avoid corrosion due to battery leakage, which will damage the remote control.
- Do not use batteries of different types or mix new batteries with old ones. Always replace the batteries in pairs.
- Do not put the batteries in fire, or charge or disassemble them, or charge, short circuit, disassemble, heat or burn used batteries. Please dispose of waste batteries in accordance with local environmental regulations. Do not expose the batteries in overheated environments such as sunlight and fire.

Remote control buttons:



NOTE: Press the SETUP button in the main interface to call out the OSD menu. After exiting the playback mode by pressing the STOP button, the playback will start according to the schedule next time.

Description of Basic Operation

Power on/Standby

Insert the power plug into the outlet. If the Digital Signage has the switch button "I", turn it on. When powered on, enter "System Assistant" and press the "()" button on the remote control, and the Digital Signage enters standby state.

About Launch Desktop

Description of Desktop Icons

Icon	Function
	Main applications
◁	Back
0	Home page
	Background applications
0	Sound -
۵	Sound +



Description of Wallpaper Switch

We suggest using a mouse to change the wallpaper.

Connect a mouse with the digital panel through USB port, then follow the steps below:

- 1. click "Setting"
- 2. At the setting menu, click "Display"
- 3. At the Display setting menu, click "Gallery", or "Wallpaper"
- 4. Then select an image you would like to set up as background.
- 5. Confirm the selection by clicking "Set wallpaper".

File Manager

- 1. Click the Main Apps button "in the Home page to enter the "APPS" menu interface (Fig. 2);
- 2. Click the "Explorer" icon in the "APPS" menu interface (Fig. 2) and enter "Explorer" menu (Fig. 3);
- 3. Click options in the "Explorer" menu to read the files from different devices.



Fig. 1



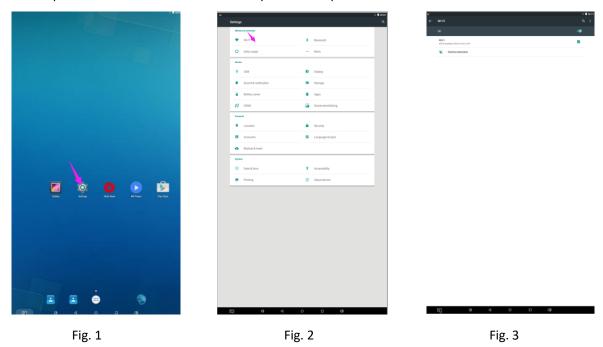
Fig. 2



Fig. 3

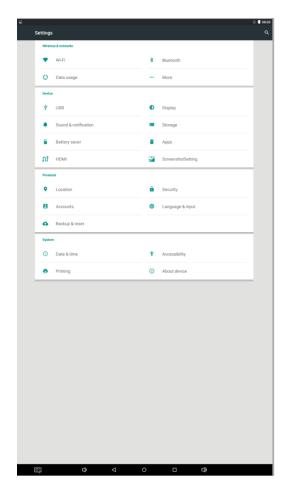
Local Settings

- 1. Click the "Settings" icon in the "APPS" menu interface (Fig. 2) and enter "Wi-Fi" menu (Fig. 3);
- 2. Click options in the "Wi-Fi" menu and set up different options.



Description of Settings Interface (shown on the right)

Icon	Function
ি	WIFI switch
O *	Data usage
*	Bluetooth
ψ	USB
	Sound & notification
4	Battery saver
	HDMI
Ċ	Display
	Storage
	Apps
	Screenshot Setting
9	Location
2	Accounts
4	Backup & reset
	Security
	Language & input
0	Date & time
ф,	Printing
Ť	Accessibility
(i)	About device



Status of Menu Bar

- 1. Click the setting
- 2. At the setting menu click the display menu
- 3. At the display setting menu unselect the display navigation check box







Fig. 1

Fig. 2

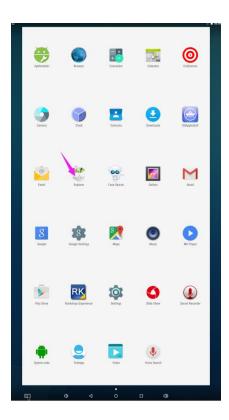
Fig. 3

Slide Show APP Introduction

How to Upload Media Files:

Step 1: Open the Android launcher screen and click the explorer app



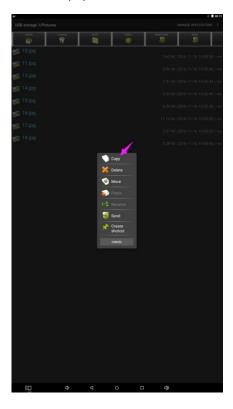


Step 2: Go to the USB storage menu click the USB storage button



Step 3: At the USB storage menu select Multi and then highlight the media files which you want to copy to the media folder. Click the Editor button, the pop menu will show then click the Copy



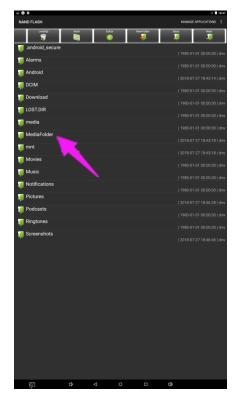


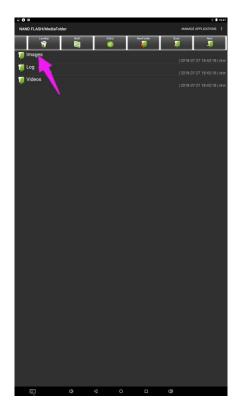
Step 4: Click HOME button and go to the NAND FLASH menu.





Select MediaFolder and then open the Images Folder.





Step 5: At the images folder click the edit button at the top of the screen, the pop menu will show. Then click the Paste command button. The files will be copied to the images folder.



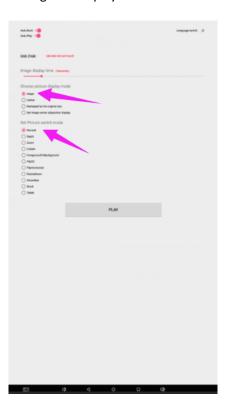




Step 6: Exit the Explorer app and go to the launcher screen. Run the Slide Show app to display the media files



Step 7: Select the time you would like each picture to be on the screen for by dragging the bar to the desired time. Select how you would like the images to display. Select the desired transition effect between pictures.



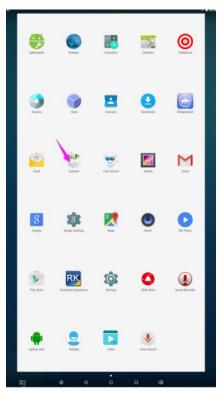
Step 8: Select Play and your slide show will begin playing



How to Delete the Media Files:

Step 1: Open the Android launcher screen and click the explorer app

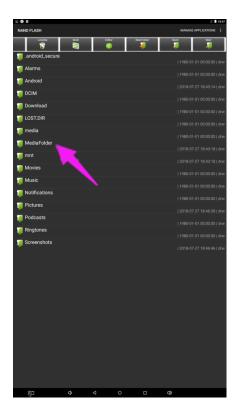


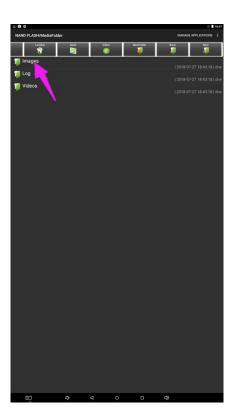


Step 2: Click home button and go to the NAND FLASH menu you will see the MediaFolder open it

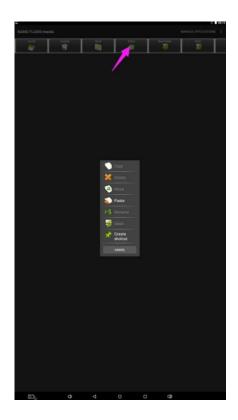


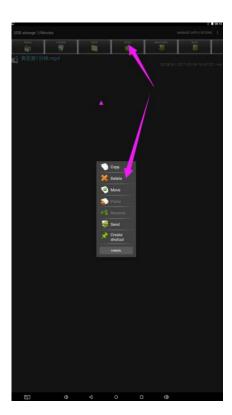






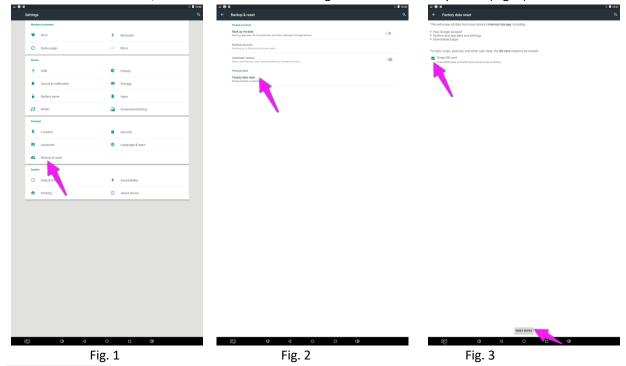
Step 3: At the Image or Video folder select the media files which you want to delete. Then click the edit button at the top of the screen, the pop menu will show. Then click the Delete command button and the files will be deleted.





Factory Reset:

- 1. Get into Settings, then click "Backup & reset" (Fig. 1)
- 2. Click "Factory data reset" (Fig. 2)
- 3. Choose "Erase SD card", then click "RESET DEVICE" to get the unit to Factory Reset (Fig. 3)



Screen Rotate:

- 1. Click the Main Apps button "(iii)" in the Home page to enter the "APPS" menu interface (Fig. 1)
- 2. Click "System aide" into Fig. 2
- 3. Choose the degree you would like to Rotate screen, then click "Confirm", after the restart, the screen will be rotated (Fig. 3)







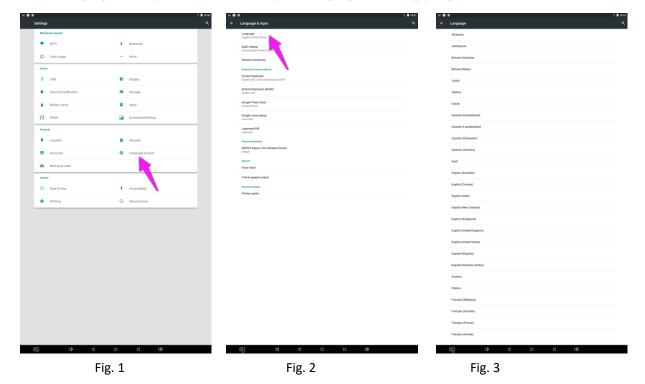
Fig. 1

Fig. 2

Fig. 3

Choose System Language:

- 1. Get into Settings, then click "Language & input" (Fig. 1)
- 2. Click "Language", then you can choose the system language accordingly (Fig. 2)



Technical Specifications

	ITEM	SPECIFICATION		
	LCD size	21.5"		
	Panel Model	T215HVN01		
	Light source	LED backlight		
	Resolution	1920*1080 (pixels)		
	Brightness (typ.)/(min)	250cd/m² (typ.)		
	Contrast (typ.)	3000:1 (typ.)		
Panel	Response (ms)	18ms (typ.)		
	Pixel pitch	0.284 (H) mm * 0.284(V) mm		
	Refresh rate	60Hz		
	Viewing angle	178° (H)/178° (V)		
	Life	30,000 hrs (minimum)		
	Viewable area	476.64 (H) mm * 268.11(V) mm		
	Display Color	16.7M		
	Voltage	100V~240V, 50-60Hz		
Power supply	Power Consumption	≤35W		
	Operating temperature (°C)	0~50°C		
	Storage temperature (°C)	-20~60°C		
Environment	Storage humidity	5~90% RH Non-condensing		
	Operating humidity	5~90% RH Non-condensing		
	Maximum operating time (hrs/day)	18 hours		
	Operating system	Android 7.1		
	Processor	RK3288, quad-core		
	RAM	2G		
Functions	Built-in memory	8G		
	Decoding resolution	4K H264		
	Playback mode	Support loop, inter-cut, timer, shim, etc.		

	Compatible network	Ethernet, WIFI, BT		
	Supported Video Files	AVI, MPEG4, WMV, MKV, FLV, MP4, MOV		
	Supported Photo Files	JPG, JPEG, BMP, PNG, GIF		
Functions	Audio output, supported files	Left and right audio channel, MP3		
Functions	RTC (real-time clock)	Yes		
	Schedule power on/off	Yes		
	System update	USB compatible		
	App installation	Support download and installation		
	TF	N/A		
	Ethernet (RJ45)	1		
I/O interferes	HDMI	1		
I/O interfaces	VGA	N/A		
	Headset	N/A		
	USB 2.0	2		
	Net weight	7kg		
	Unit dimensions (W*D*H)	528x325x48mm		
LCD Screen	Package dimensions (W*D*H)	650x450x135mm		
	Shell material	Steel/Plastic		
	Shell color	Black		
Language	OSD	English		

	Troubleshooting the Digital Sign – DGBP3BLSCN				
Issue	Probable Cause	Solutions			
No picture or sound	 Unit not plugged into wall outlet Power cord not properly connected to the terminal on the back of the unit. Unit not powered on Wall outlet not working 	 □ Check that the unit is plugged into wall outlet. □ Confirm that the power cord is connected to the terminal on the back of the unit. □ Turn the on/off toggle switch located on the back of the unit, lower center, to the "on" position. □ Unplug unit, wait 20 seconds, plug unit back into outlet and try again. □ Make sure that outlet is working by plugging in a different electrical device. ❖ If all of the above have been checked and the issue is not resolved, contact a customer service representative. 			
No sound (but picture is working)	 Volume not adjusted on the remote control. Content/Video does not have sound. Content format is not compatible. Speakers do not work. 	 □ Adjust volume using the remote control □ Confirm content is one of the following compatible formats: AVI, MPEG4, WMV, MKV, flv, MP3, MP4, MOV. □ If unit is connected to Wi-Fi, go to YouTube and play video that has sound □ Unplug unit, wait 20 seconds, plug unit back into outlet and try again. □ Try playing the content on a different device (smart phone, computer or tablet) ❖ If all of the above have been checked and the issue is not resolved, contact a customer service representative. 			
No picture (but sound is working)	 Content file damaged. Content format is not compatible. Screen damaged or defective. 	 □ Confirm content is one of the following compatible formats: AVI, MPEG4, WMV, □ MKV, flv, MP3, MP4, MOV. □ Try playing the content on a different device (smart phone, computer or tablet) □ Unplug unit, wait 20 seconds, plug unit back into outlet and try again. ❖ If all of the above have been checked and the issue is not resolved, contact a customer service representative. 			
Remote control not working	 Batteries not inserted properly. Batteries are dead. Standing too close or too far from the unit. 	 □ Check that battery is inserted properly with positive and negative orientation. □ Insert new batteries. □ Stand within 1 foot of the front of the unit and point the remote directly at the sensor (green dot) ❖ If all of the above have been checked and the issue is not resolved, contact a customer service representative. 			

No Wi-Fi signal	 Wi-Fi is not turned on in product settings. Wi-Fi is not connected to a network Low or no signal from the router Antenna is missing or not pointed upward. Damaged PC board 	Check that Wi-Fi is turned on in settings
Parts missing or Damaged	 Parts missed during manufacturing. (No charge for replacements) Parts lost or damaged by the customer. (There is charge for replacements) 	❖ Contact a customer service representative.
Having problems with installing software or getting content to play	 Did you purchase the DisplayIt!Xpress software from Displays2go? Did the customer purchase or downloaded another 3rd party software onto the product? 	□ If you purchased DisplayIt!Xpress software from Displays2go or from Best Wave directly, please contact Best Wave at support@bestwave. com or (480)368-8900 ext. 2 □ If you purchased or downloaded another 3 rd party software onto the product, please contact the 3 rd party software company's customer support for assistance.
Cannot upload content	 Content format is not compatible. Content files are too large. Port being used is defective App being used to play content is defective. Android board is defective. 	 □ Confirm content is one of the following compatible formats: AVI, MPEG4, WMV, MKV, flv, MP3, MP4, MOV. □ Confirm file size is less than available space. ❖ If all of the above have been checked and the issue is not resolved, contact a customer service representative.

 Issues using pre- 	➤ Mistake in storing content to	☐ SlideShow App steps Explorer > Select USB >
installed apps	NAND Flash (shown on pg. 11)	Select Multi > highlight files > Editor > Select
	App is defective	Copy > Home > NAND > MediaFolder >
	Android board is defective.	Images> Editor > Paste
		 Open SlideShow app and select
		desired trasitions, slide time and
		looping > Play
		☐ MX Player steps > Follow same steps as
		SlideShow App > MediaFolder > Video >
		Editor > Paste.
		 Open MX Player and select video to
		play.
		 Loop video: While the video is
		playing, click on the video and there
		should be 3 dots in the top right
		corner. Click on the 3 dots > play >
		check desired Loop option
		☐ If all of the above have been checked and
		the issue is not resolved, contact a customer
		service representative.

Cleaning and Maintenance

- 1. Avoid strong vibration or impact on the product.
- 2. Keep the product dry to avoid possible damage by moisture.
- 3. Don't place the product under direct sunlight which may shorten the service life of the screen.
- 4. Clean screen and product by using a glass cleaner.
- 5. If the product will not be used for a long time, pull out the power cord to prevent the internal short circuit or other potential dangers.

Names and Contents of Toxic and Hazardous Substances or Elements in the Product

Part name	Toxic and hazardous substances or elements					
Part name	Pb	Hg	Cd	Cr ⁶⁺	PBB	PBDE
Display		0	0	0	0	0
Shell	0	0	0	0	×	×
Circuit board assembly *		0	0	0	0	0
Wires	0	0	0	0	0	0
Metal parts	0	0	0	0	0	0
Packaging materials*	0	0	0	0	0	0
Remote control		0	0	0	0	0
Speaker		0	0	0	0	0
Accessories*	0	0	0	0	0	0

^{* :} Circuit board assembly includes PCB and the electronic elements thereof; Packaging materials include packaging box, styrofoam, etc.;

Other accessories include instruction manual.

O: the content of the toxic and hazardous substances or elements in the part is lower than the limit specified in GB/T 26572-2011 standard.

X: the content of the toxic and hazardous substances or elements in the part is higher than the limit specified in GB/T 26572-2011 standard.

The table shows that the machine contains harmful substances inside. The data is provided by material suppliers and verified by the company according to the material type. Some materials contain harmful substances that can't be replaced in present technology. We are dedicated to improving this.

The EFUP of the product is ten years. The pollution control label is shown on the right.

The EFUP is valid only when the user operates in the normal conditions specified in the manual herein.

Waste Electrical and Electronic Products Recycling and Disposal Regulations

To protect the earth, if you do not need this product or its service life expires, please abide by your local *Waste Electrical and Electronic Products Recycling and Disposal Regulations* or send it to qualified local manufacture for recycling.

This Manual is for reference only and is subject to change without prior notice.